

# Right of Withdrawal

## Cancellation Policy / Right of Withdrawal

As a consumer, you have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, took possession of the goods in full or the last partial delivery.

The consumer has no right of withdrawal for distance contracts for the delivery of goods that are manufactured according to customer specifications or clearly tailored to personal needs (e.g. body panels/cuts), or which are not suitable for return due to their nature. Software products are also excluded from return. In the case of delivery of new parts, these must still be in new condition and must not have been used, in particular not previously installed.

If you are an entrepreneur within the meaning of § 14 of the German Civil Code (BGB) and are acting in the exercise of your commercial or self-employed activity when concluding the contract, the right of withdrawal does not apply.

## Exercising Your Right of Withdrawal

To exercise your right of withdrawal, you must inform us by means of a clear statement (e.g. a letter sent by post, or email) of your decision to withdraw from this contract:

van der Horst GmbH  
Düppelstrasse 7  
48599 Gronau  
info@autoverwertunggronau.de  
Phone: +49 2562 21456

To comply with the withdrawal period, it is sufficient that you send the notification of the exercise of the right of withdrawal before the expiry of the withdrawal period.

## Consequences of Withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including delivery costs (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than fourteen days from the day on which we are informed about your decision to withdraw from this contract.

We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.

You shall bear the direct costs of returning the goods. The costs amount to the amount shown in the offer/invoice for shipping. Prices of other shipping companies may vary.

We may withhold reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest.

You shall send back the goods or hand them over to us, without undue delay and in any event not later than fourteen days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of fourteen days has expired.

You bear the direct costs of returning goods that can be sent as parcels. You also bear the return costs for goods that cannot be sent as parcels. The goods must be packaged securely for the purpose of return.

You only need to cover any loss in value of the goods if this loss in value is due to handling that is not necessary to check the nature, properties and functioning of the goods.

**End of the Cancellation Policy.**

**Model Withdrawal Form**

(If you want to withdraw from the contract, please fill in this form and send it back.)

To: van der Horst GmbH, Düppelstrasse 7, 48599 Gronau, info@autoverwertunggronau.de:

I/We (\*) hereby withdraw from the contract concluded by me/us (\*) for the purchase of the following goods (\*) / provision of the following service (\*)

Ordered on (\*) / received on (\*): \_\_\_\_\_

Name of consumer(s): \_\_\_\_\_

Address of consumer(s): \_\_\_\_\_

Signature of consumer(s) (only when notified on paper): \_\_\_\_\_

Date: \_\_\_\_\_



(\*) Delete as appropriate.